

ASSISTANCE CASE STUDY



Urinary Tract Infection in South

Jackie* and her roommates left Kentucky for a long weekend of fun in the sun in Myrtle Beach, South Carolina. They spent their first day sunbathing and relaxing in the sand, but by evening, Jackie was running a low grade fever with chills, and had blood in her urine. She called Assist America.

Our medical coordinators directed Jackie to the nearest urgent care facility, where she was diagnosed with a urinary tract infection and prescribed antibiotics. When we followed up with Jackie a few hours later, said she was resting comfortably and expected to be able to do some sightseeing the next morning. Another happy ending thanks to Assist America!

*Name changed for privacy

Member's Comment

"The doctor I visited was very friendly and saw me in a timely fashion. I was very pleased with the services. I'm glad I have Assist America."

Assist America has no exclusions for pre-existing conditions, geographic risk, adventure sports, alcohol-related incidents or suicide, and has no financial caps or limits. A single phone call to our medically-certified, multilingual Operations Center puts our resources in motion on behalf of any member, whether they are traveling on business or pleasure. For more information, visit www.assistamerica.com.

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