

ASSISTANCE CASE STUDY



Woeful in West Virginia

Shannon* traveled to West Virginia to take care of her mother, who was battling pneumonia. After a few days, she began to feel sick herself, with a cough and sore throat accompanied by a low grade fever. Knowing that she needed to be able to care for her sick mother, Shannon wanted to seek medical attention before things worsened. She called Assist America for help locating a doctor. Our medical coordinators referred Shannon to a local doctor who diagnosed her with a throat infection and gave her a prescription for antibiotics. Shannon was able to continue caring for her mother and made a quick recovery. Another happy ending thanks to Assist America!

*Name changed for privacy

Member's Comment

"Good service!"

Assist America has no exclusions for pre-existing conditions, geographic risk, adventure sports, alcohol-related incidents or suicide, and has no financial caps or limits. A single phone call to our medically-certified, multilingual Operations Center puts our resources in motion on behalf of any member, whether they are traveling on business or pleasure. For more information, visit www.assistamerica.com.

X01B0909