

ASSISTANCE CASE STUDY



Blood Pressure Blunder in West Virginia

Evelyn* arrived in West Virginia for a week-long business conference, only to realize that her blood pressure medication was back home on her dresser in North Carolina. Not sure what to do, she called Assist America.

Our medical coordinators worked with Evelyn's physician and a pharmacy near her hotel to provide a replacement prescription. Within one hour of calling Assist America, Evelyn picked up her medication, and was able to have a productive and uninterrupted week of networking and meetings. Another happy ending thanks to Assist America!

*Name changed for privacy

Member's Comment

"The service was awesome! Thank you! I really appreciated the attention to detail, courtesy, follow-up and resolution of the problem in such a short time."

Assist America has no exclusions for pre-existing conditions, geographic risk, adventure sports, alcohol-related incidents or suicide, and has no financial caps or limits. A single phone call to our medically-certified, multilingual Operations Center puts our resources in motion on behalf of any member, whether they are traveling on business or pleasure. For more information, visit www.assistamerica.com.

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